

AUG. 18. 2005 5:07PM

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NO. 9477 P. 1/2

Application No. 10/002,743
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01702/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

CERTIFICATE OF FACSIMILE
TRANSMISSION
TO NO. 1-571-273-8300

Applicant(s): Toshio UENO

TOTAL PAGES: 2

Serial No. : 10/002,743

IDS (2)

Filed : November 2, 2001

I hereby certify that this paper
is being facsimile transmitted to
the Commissioner for Patents
on the date noted below.

For : TECHNICAL SUPPORT SYSTEM

N. Sahadeo
Natalini P. Sahadeo

Art Unit : 3623

Dated: August 18, 2005

Examiner : Romain Jeanty

INFORMATION DISCLOSURE STATEMENT

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Commissioner for Patents
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S I R :

Submitted herewith is a Form PTO/SB/08A listing publications which were cited by the Examiner in an Office Action dated August 3, 2005 in related application Serial No. 10/002,745.

It is respectfully requested that these publications be considered and made of record in the present application.

It is respectfully requested that an initialed copy of the Form PTO/SB/08A be returned to indicate that these publications have been considered and made of record.

Respectfully submitted,

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number	10/002,743			
				Filing Date	November 2, 2001			
				First Named Inventor	Toshio UENO			
				Group Art Unit	3623			
				Examiner Name	Romain Jeanty			
Sheet	1	of	1	Attorney Docket Number	01702/LH			
U.S. PATENT DOCUMENTS								
Exam. Inits ¹	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion		
		5,197,005	A	SHWARTZ et al	03-23-1993			
		5,446,883	A	KIRKBRIDE et al	08-29-1995			
		6,766,320	B1	WANG et al	07-20-2004			
FOREIGN PATENT DOCUMENTS								
Exam Inits ¹	Cite No ¹	Office ³	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
Examiner Signature					Date Considered			

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

⁶ Mark here if English translation is attached.

DATE MAILED: August 18, 2005